

From: LGEAP CIC [mailto:CIC_AP@lge.com]
Sent: 24 September 2007 12:28 PM
To: Ivor Kruger
Subject: LG Customer Enquiry-[Ivor Kruger]

Oops. Just read the disclaimer. It goes something along these lines:

“IMPORTANT NOTICE This email, including any attachments is a confidential communication between the sender and the intended recipient. They may contain legally privileged information or copyright. You should not read, copy, use or disclose the content without authorisation.”

So much for LG’s transparency! But that’s OK. My email is under no such legal obligations and it all follows. They didn’t answer my simple question and it was all BS anyway, so you didn’t miss very much.

As soon as they found out I was not a resident of Australia, or bought the appliance there, they simply ignored me – or so it would appear from their lack of response.

-----Reply to Customer Enquiry-----



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-----Customer Details-----

Name : Ivor Kruger
Street :
City :
State :
Post Code :
Tel :
Country/Region : Australia

E-mail : ivor@niche-technologies.co.za

-----Original Customer Enquiry-----

Received Date : 24/9/2007 19:33:28

The type of inquiry : Parts or Accessories

Product/Model No. : Dishwasher/LD-12AS1

What was the part number of those main boards that were all recalled a couple of years back? And what was the part number of the replacements? It was for the LD-12AS1 dishwashers -and others. I suspect I still have one in my machine. One corner near a relay has melted itself right through the board. Lucky the whole thing didn't catch alight with all that sound deading carpeting material inside the door!! Much Thanks Ivor.
