

From: Ivor Kruger [mailto:ivor@niche-technologies.co.za]
Sent: 24 September 2007 04:13 PM
To: 'LGEAP CIC'
Subject: RE: LG Customer Enquiry-[Ivor Kruger]

Dear Karine,

This machine is in South Africa, and a model that you never sold in OZ from what I can see.

LD-12AS6.

But from what has happened, I'm very much wondering if these models had the same board as the 12AS1's.

It is out of warranty long ago, and I'll take up the case with the South African LG branch.

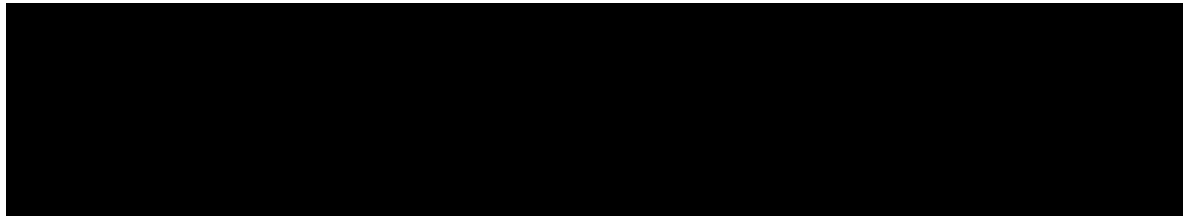
All I am asking for is for the part number of your faulty boards for your LD-12AS1 models. (which from what I can see were exactly the same but didn't have a metallic finish.)

A Simple question.

Much Thanks
Ivor.

From: LGEAP CIC [mailto:CIC_AP@lge.com]
Sent: 24 September 2007 12:28 PM
To: Ivor Kruger
Subject: LG Customer Enquiry-[Ivor Kruger]

-----Reply to Customer Enquiry-----



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-----Customer Details-----

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State :

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Tel :
Country/Region : Australia
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-----Original Customer Enquiry-----

Received Date : 24/9/2007 19:33:28

The type of inquiry : Parts or Accessories

Product/Model No. : Dishwasher/LD-12AS1

What was the part number of those main boards that were all recalled a couple of years back? And what was the part number of the replacements? It was for the LD-12AS1 dishwashers -and others. I suspect I still have one in my machine. One corner near a relay has melted itself right through the board. Lucky the whole thing didn't catch alight with all that sound deadening carpeting material inside the door!! Much Thanks Ivor.
